

Enterprise Project Manager

Summary: The Strategic Technology Solutions (STS) division within the Department of Finance & Administration is implementing a new IT delivery model for its customer agencies in a phased approach. The Enterprise IT Transformation initiative involves building a highly qualified and experienced organization to support our agencies in four business domains through a shared resource delivery model. Several critical resources are being recruited to build this delivery model to improve our IT customer service, improve strategic planning with a focus on enterprise solutions and provide improved solution delivery success rates. The Enterprise Project Manager will provide guidance at a statewide (enterprise) level and be responsible for oversight and management of medium sized enterprise application and infrastructure projects and complex change management efforts. Projects will require significant governance responsibilities involving multiple departments. The Enterprise Project Manager performs work at the enterprise level and across the departments within the STS. This person reports to the Enterprise Project Management Office Manager, EPMO Supervisor or Business Solutions Delivery Assistant Director. Duties will include project management, organizational change management, vendor relationships, team building, resource management, and risk/issue resolution.

Required Experience:

- Requires an extensive background in managing medium to large size projects that cross multiple business units with outstanding interpersonal and communication skills.
- Demonstrate strong leadership and communication skills in working with all levels in state government and any external stakeholders.
- Experience must include scheduling, establishing level of effort, resource loading and management of the project team, comprised of technical and program staff as well as contractors from one or more firms, to complete tasks within estimated time frames and budget.
- Use of PMBOK for managing the project.
- Effectively manages and monitors issues/risks. Ensures issues/risks are tracked and escalated as needed.
- Demonstrate strong interpersonal skills with all levels of personnel and demonstrate the ability to motivate employees/teams to apply skills and techniques to solve dynamic problems.
- Effectively develop and deliver formal presentations to project sponsors and/or business process owners. Build consensus and support throughout the project lifecycle.
- Must have a bachelor's degree.
- Must have at least 3+ years large, complex IT development and implementation experience.

Preferred Experience:

- 5+ years large, complex IT development and implementation experience.
- Experience working in the governmental sector (local, state, or federal).
- Strong IT technical background
- Experience as software developer or development manager
- Experience working with Agile software development methods
- Certification in one of the following: Project Management Professional (PMP), Six Sigma, LEAN, Business Process Management.

Please submit your resume to EIT.Resumes@tn.gov.